**Sangeetha Sivan** 09-Sep-2014

Mobile No: **+91 (0) 77081 17971**

E-mail : [Sangi.sivan@gmail.com](mailto:Sangi.sivan@gmail.com)

Professional Summary:

* QA Test Lead with 9 Years of rich experience in Retail Domain with good testing credentials and proven ability of management, planning and coordinating skills. Experienced in several testing tools in areas of Data Warehousing, SOA and Automation.

Experience Summary:

* **9 years** of Software Testing experience with Retail domain expertise in areas of Business Intelligence, E-Commerce testing(WCS), Supply Chain, POS and Content Management
* **Onsite experience for 2.5 years** with major retail client (Sears Holdings Corp, U.S), leading testing team of 8+.
* Experienced in handling client stakeholder management & Project Management
* Wide range of experience in Manual Testing, Database Testing, SOA Testing, Data Migration and Automation Testing.
* Sound knowledge in several Testing tools including QTP, SOAP UI, Infosys Perfaware and Test Management tools **- HP ALM 11.0 (Quality Center)** with hands-on knowledge ofCustomization, Reporting, and Admin functionalities.

Roles & Responsibilities:

* Responsibilities include **Project planning and estimation, Requirement Analysis, Test Strategizing, Test Tool Analysis, Test Plan preparation, Execution, Results reporting and Analysis, Project Closure**
* Project Management Experience in implementation of TCoE model, preparing Quarterly & Annual Status reports, Financials and Billing, QA Dashboard management, Milestone Report submissions.

Academic Profile:

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| 2001-2005 | B.E (Production Engineering) | Govt. College of Technology (Anna University) |

Work Experience:

Infosys Technologies Ltd, Bangalore (August 2005 – Till Date)

Current Role: Technical Test Lead (Oct 2010 – Till Date)

Skill Set:

### Prime Skills :

### Testing E-Commerce applications on WCS Platform

* Content Management Testing
* Database and Data Migration Testing in Oracle
* Testing of Oracle E-business suite : Order Management, Warehouse Management & Distributor Management Systems
* Data Warehouse Testing
* Automation Testing with QTP
* Web Services or SOA Testing with SOAP UI

**Database**  : Oracle, IBM DB2, MySQL, UNIX

**Test Management Tools** : HP QC ALM, Clear Quest, JIRA

**Automation Test Tools** : Mercury Quick Test Professional 9.0 (Certified Specialist), Soap UI, HP ALM 11.0

**BI Tools**  : Informatica, Data Stage, Infosys Perfaware

**Project Management** **Tools** : Microsoft VSS, MS Project 2010, SharePoint 2010

**Domains worked** :E-Commerce on WCS Platform, Supply Chain, Content Testing, ERP Package

Certifications:

* **Certified Software Tester** (CSTE) accredited by Quality Assurance Institute (**QAI**), Florida, US
* **Certified Specialist** in Mercury Quick Test Professional Tool 9.0

Accolades:

* **Star Awards** for best performance in **2007, 2008** at Infosys.
* **Project Excellence award** for outstanding performance in **Dec 2012** at Infosys
* **Most Valuable Player** award for outstanding performance for **H1-FY 2013** at Infosys

Strengths:

* Quick learner with proven credentials of managing, planning and coordinating skills.
* Have a **passion for providing bug-free deliveries** and received client appreciations for the same
* Interested in **automating redundant processes** to reduce manual effort waste
* **Easily approachable, and flexible** to work on different technologies with rich and varied experience in different testing techniques
* Strong knowledge in testing best practices and implements them successfully in projects.

Achievements:

* Received several appreciations from clients for ensuring zero-defect UAT experience to end users.
* Single handedly delivered the first project during onsite stint and earned customer confidence in a very short span of time.
* Received appreciation from higher management and client for identifying problem areas in testing and suggesting solutions.

Project Experience:

Ahold – Business Intelligence Testing

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| Client | : | Ahold, Netherlands (Sep 2012 – Till Date) |
| Role | : | Technical Test Lead |
| Team Size | : | 6 |
| Responsibilities | : | * Leading the offshore team for testing the Business Analytics Warehouse for Management and Analytical reporting * Preparation of Estimates, Master Test Plan, Test Strategy, Test scripts * System testing, Integration testing and UAT Testing * Developed in-house solutions for automated warehouse testing   with QTP tool   * Developed estimation models showcasing benefits from current TCOE model * In-house tools development that served as testing accelerators |
| Duration | : | 24 months |
| Technology & Testing Tool | : | OBIEE Reports Testing, ETL/Data Warehouse Testing - Informatica, **QTP UFT 11.5**, **HP ALM 11.00** |

Wal-Mart Mobility - SOA Testing

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| Client | : | Wal-Mart Mobility - SOA Testing |
| Role | : | Technical Test Lead |
| Team Size | : | 2 |
| Responsibilities | : | * Implemented data driven automation framework for testing of Web services for mobile website using **SOAP UI tool** and integration with **Jenkins** and reduced considerable manual effort. |
| Duration | : | 4 months |
| Technology & Testing Tool | : | SOA/Web Services testing using SOAP UI and Jenkins for continuous integration |

Kraft Foods – 2 Step Automated Driver Delivery

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| Client | : | Kraft Foods Inc, USA (June 2010 – Nov 2010) |
| Role | : | Technical Test Lead |
| Team Size | : | 4 |
| Responsibilities | : | * Coordinating testing activities across all phases of STLC (Software Testing Life Cycle) leading the offshore team * Preparation of Test Plan, Test Strategy, Test scripts * Defect raising and defect tracking in JIRA * System integration testing of the mobile PDA application using emulator |
| Duration | : | 10 months |
| Technology & Testing Tool | : | Database Testing and mobile PDA testing |

Sears Holdings Corp – Market Place

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| --- | --- | --- |
| Client | : | Sears Holdings Corporation, USA (Jul 2009 – May 2010) |
| Role | : | Test Lead (Onsite Role) |
| Team Size | : | 8 |
| Responsibilities | : | * Preparation of Test Plan, Test Strategy, Test scripts for testing   Content creation to web commerce for item publication and post order processing on IBM WCS   * Defect Identification and defect tracking in JIRA * System and integration testing, Smoke Testing, Regression Testing, E2E Testing |
| Duration | : | 11 months |
| Technology & Testing Tool | : | E-commerce, Web Applications, Mainframes, UNIX, Multi-browser based execution, (IBM WCS Platform) |

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| --- | --- | --- |
| Client | : | Sears Holdings Corporation, USA (Nov 2008 – Jul 2009) |
| Role | : | Test Analyst (Onsite Role) |
| Team Size | : | 8 |
| Responsibilities | : | * Coordinating testing activities from onsite across all phases of STLC (Software Testing Life Cycle). * Preparation of Test Strategy, Test scripts, Defect Identification and defect tracking in JIRA * System and integration testing, Smoke Testing, Regression Testing |
| Duration | : | 10 months |
| Technology & Testing Tool | : | Web Applications, Mainframes, UNIX, Multi-browser based execution, Datastage |

Sears Holdings Corp – The Content Management

Sears Holdings Corp - Marketing Resource Management

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| --- | --- | --- |
| Client | : | Sears Holdings Corporation, USA (Jan 2008 – Oct 2008) |
| Role | : | Test Analyst – ( Onsite Role) |
| Team Size | : | 5 |
| Responsibilities | : | * Implemented a structured QA process * Co-ordinated testing activities from onsite * Automated testing of web apps using QTP * Preparation of Test Strategy, Test scripts, Defect identification and defect tracking in Clear Quest * System and integration testing |
| Duration | : | 10 months |
| Technology & Testing Tool | : | Web Applications, QTP, Cross-platform based execution |

Herbalife International - Order, Distributor, Warehouse & Events Management

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| Client | : | Herbalife International, USA (Feb 2006 – Dec 2007) |
| Role | : | Test Engineer |
| Team Size | : | 40 |
| Responsibilities | : | * Preparation of test scripts and integration of BPT scenarios for automated testing * Preparation of Requirement Traceability Matrix, Test Case Preparation, Test Execution, Defect identification & tracking * Involved in System Testing and the Integration Testing   phases of project   * Functional Testing, Automated Testing, BI Testing (including code analysis and stored procedure validation) |
| Duration | : | 22 months (6 months of automation) |
| Technology & Testing tool | : | VB.NET, Oracle EBS, **Quick Test Professional** |

Personal Information:

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| Name : | Sangeetha Sivan |
| Marital Status : | Married |
| Nationality : | Indian |
| Languages Known : | English, Tamil, Malayalam (Fluent)  Kannada, Telugu, Hindi (Moderate) |

I declare and confirm that the above particulars furnished by me are true to the best of my

Knowledge.

**SANGEETHA SIVAN**